

TELECOMMUNICATIONS CATALOG

OF

Frontier Communications of America, Inc.

This Catalog contains the service descriptions, and rates applicable to the furnishing of resold telecommunication services offered by Frontier Communications of America, Inc. within the State of Texas.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) Changed regulation.
- (D) Delete or discontinue.
- (I) Change Resulting in an increase to a Customer's bill.
- (M) Moved from another Catalog location.
- (N) New material
- (R) Change resulting in a reduction to a Customer's bill.
- (T) Change in text or regulation.

CATALOG FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Catalog. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

APPLICATION OF CATALOG

This Catalog contains the regulations and charges that apply to the provision of intrastate telecommunications services by Frontier Communications of America, Inc. between various locations within the State of Texas.

SECTION 1 - RULES AND REGULATIONS1.1 **Definitions**

Access Line - An arrangement that connects a customer location to the Company's switching location.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this Catalog.

Business Customer - A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Commission - Refers to the Texas Public Service Commission.

Channel - Communications path between two or more points.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Company or Carrier - Frontier Communications of America, Inc., unless otherwise clearly indicated by the context.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this Catalog.

Dedicated Port - A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is connected to customer's premises by a private line furnished by customer.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this Catalog. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - The ability for a customer to select their primary long distance company.

Facilities - Any cable, equipment or facilities used to provide the service offered under this Catalog.

SECTION 1 - RULES AND REGULATIONS, *Cont'd.*

1.1 Definitions, *Cont'd.*

Frontier - Used throughout this Catalog to refer to Frontier Communications of America, Inc.

Home Area - The local calling area associated with switched access.

Intrastate Communications - Any communication that originates and terminates within the same state and is subject to the oversight by a state regulatory commission as provided by the laws of that state.

LATA - Local Area of Transport and Access.

LEC - Local Exchange Company.

Personal Identification Number (PIN) - See Authorization Code.

Point of Demarcation - The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commissions Rules and Regulations.

Point of Origination - The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

Point of Termination - The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

Remote Access Code - A code to permit customers to access the Company switch in areas other than customers' home area.

Residential Customer - A customer whose use of service is primarily personal and domestic nature.

Service Date - The date that billing starts for service or any service component.

SECTION 1 - RULES AND REGULATIONS, Cont'd.1.1 Definitions, Cont'd.

Service Component - Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

Serving Wire Center - The wire center from which the Customer premises normally obtains dial tone.

Special Access Circuit - A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

Specific Project Code - Specifically assigned code by customer for billing to that activity within customer's business.

Special Request - Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

Terminal Equipment - Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

SECTION 1 - RULES AND REGULATIONS, Cont'd.**1.2 Undertaking of Frontier**

Frontier's services and facilities are furnished for communications originating at specified points within the State of Texas under terms of this Catalog.

Frontier provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Catalog. Frontier may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Frontier services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

1.3 Use

1.3.1 Services provided under this Catalog may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

1.3.2 The services the company offers shall not be used for any unlawful purpose for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits.

1.4 Limitations of Service

1.4.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Catalog.

1.4.2 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Catalog, or in violation of law.

1.4.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

SECTION 1 - RULES AND REGULATIONS, *Cont'd.*1.5 Assignment and Transfer

All facilities provided under this Catalog are directly or indirectly controlled by Frontier and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this Catalog shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.

1.6 Liability of the Company

1.6.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Catalog shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.

1.6.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Catalog, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

SECTION 1 - RULES AND REGULATIONS, Cont'd.1.6 Liability of the Company, Cont'd.

1.6.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Catalog, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

1.6.4 The Company shall not be liable for any claim, loss, or refund as a result of theft or unauthorized use of Authorization Codes issued for the use of the Company's services.

1.7 Billing and Payment for Service1.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

SECTION 1 - RULES AND REGULATIONS, Cont'd.1.7 Billing and Payment for Service, Cont'd.1.7.1 Payment Arrangements, Cont'd.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Texas Public Service Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Catalog.

1.7.2 Deposits

The Company does not require Customer deposits.

1.7.3 Advance Payments

The Company does not require Advance Payments.

1.7.4 Late Payment Fees

A late payment fee of 1.5% or \$9.00, whichever is higher, per month will be charged on any past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Texas state law.

1.7.5 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity and pursuant to Texas law and Texas Public Service Commission regulations.

SECTION 1 - RULES AND REGULATIONS, *Cont'd.*1.8 Taxes and Fees

- 1.8.1 All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this Catalog but shall be listed as separate line items on the Customer's bill.
- 1.8.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 1.8.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

SECTION 1 - RULES AND REGULATIONS, Cont'd.1.9 Refunds or Credits for Service Outages or Deficiencies1.9.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth herein. No credit is issued for outages less than 2 hour in duration. Credit for outages greater than 2-hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty-minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

1.9.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

SECTION 1 - RULES AND REGULATIONS, *Cont'd.***1.10** Cancellation or Termination of Service by Customer

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

1.11 Refusal or Discontinuance by Company

1.11.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. Frontier will restore services as soon as it can be provided without undue risk, and will, upon request by the Customer, assign new authorization codes to replace ones that have been deactivated.

1.11.2 The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days notice to comply with any rule or remedy any deficiency:

- A. For nonpayment of undisputed charges, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- B. For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- C. For use of telephone service for any purpose other than that described in the application.

SECTION 1 - RULES AND REGULATIONS, *Cont'd.*1.11 Refusal or Discontinuance by Company, *Cont'd.*1.11.2 *Cont'd.*

- D. For neglect or refusal to provide reasonable access to Frontier or its agents for the purpose of inspection and maintenance of equipment owned by Frontier or its agents.
- E. For noncompliance with or violation of Commission regulation or Frontier's rules and regulations on file with the Commission.
- F. Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect Frontier's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by Frontier or its agents.
- H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Frontier may, before restoring service, require the Customer or Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

SECTION 1 - RULES AND REGULATIONS, Cont'd.1.12 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

1.13 Interconnection

Service furnished by Frontier may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Frontier's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

1.14 Terminal Equipment

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Frontier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

SECTION 2 - SERVICE DESCRIPTIONS2.1 General

The Company provides direct dialed (1+) for communications originating and terminating within the State of Texas. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

2.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.

2.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 2.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 2.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 2.3.3 Minimum call duration and additional increments for billing are specified in the description of each service.
- 2.3.4 No charges apply to incomplete calls.
- 2.3.5 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the entire call.

2.4 Rate Periods

Unless otherwise specified in this Catalog, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.5 Holiday Rates**

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period rate unless a lower rate would normally apply.

New Year's Day*	Labor Day*	Christmas Day*
Independence Day*	Thanksgiving Day	

* When this Holiday falls on Sunday, the Holiday rate applies to calls placed on the preceding Friday.

2.6 Frontier Basic Long Distance Service**2.6.1 General Description**

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company.

2.3.2 Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

2.7 Residential Simple Rate Plan**2.7.1 General**

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

2.7.2 Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.8 5 Cents Plan (Plan M)*****2.8.1 General Description**

5 Cents Plan (Plan M) is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. 5 Cents Plan (Plan M) utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

2.8.2 Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

2.8.3 Rates and Charges

The Monthly Recurring Charge (MRC) for 5 Cents Plan (Plan M) can be found in Section 3 of this tariff.

This calling plan is only offered where billing and system capability exist. A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's 5 Cents Plan (Plan M). If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international tariffs and rate schedules. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.8 5 Cents Plan (Plan M)* (cont'd)2.8.4 Minimum Spend Level

When the Customer's billing for applicable charges falls below a minimum level in any full billing period, a shortfall charge will be applied, which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Charges that contribute toward meeting the MSL, include but are not limited to: Direct Dialed calls (including intrastate and interstate calls), International calls, Operator Assistance calls and Domestic and International Monthly Recurring Charges. Federal taxes, state taxes, credits, Universal Service Fees, charges billed by other carriers and other surcharges and taxes do not contribute towards satisfying the minimum spend level requirement. Each billing month when the contributory charges are equal to or greater than the MSL, no MSL charge is imposed. If the contributory charges are less than the MSL rate, the difference between the MSL rate and the contributory charges will be a separate charge on the bill.

Minimum Spend Level \$11.99

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.***2.9** Frontier Single Rate Plan***2.9.1** General Description

Frontier Single Rate Plan is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Frontier Single Rate Plan Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all interstate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

2.9.2 Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

2.9.3 Rates and Charges

The Monthly Recurring Charge (MRC) for Frontier Single Rate Plan can be found in Section 3 of this tariff.

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Frontier Single Rate Plan. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.***2.10** Talktime 30 - Plan F***2.10.1** General Description

Talktime 30 – Plan F is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Talktime 30 - Plan F utilizes customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Talktime 30 - Plan F.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

2.10.2 Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

2.10.3 Rates and Charges

The Monthly Recurring Charge (MRC) for Talktime 30 - Plan F can be found in Section 3 of this tariff.

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each account presubscribed to the Company's Talktime 30 - Plan F. A fixed allotment of intrastate or interstate, interexchange domestic calling minutes, excluding minutes used for any International calling, is included in the MRC as specified below. The MRC applies in full each month for each account regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the customer had the service during the billing cycle. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Talktime 30 - Plan F, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, the MRC specified below applies only once. Additional minutes are available and billed on a per minute basis as set forth below. Unused minutes will not carry over to the next month.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.10 Talktime 30 - Plan F* (cont'd)2.10.4 Minimum Spend Level

When the Customer's billing for applicable charges falls below a minimum level in any full billing period, a shortfall charge will be applied, which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Charges that contribute toward meeting the MSL, include but are not limited to: Direct Dialed calls (including intrastate and interstate calls), International calls, Operator Assistance calls and Domestic and International Monthly Recurring Charges. Federal taxes, state taxes, credits, Universal Service Fees, charges billed by other carriers and other surcharges and taxes do not contribute towards satisfying the minimum spend level requirement. Each billing month when the contributory charges are equal to or greater than the MSL, no MSL charge is imposed. If the contributory charges are less than the MSL rate, the difference between the MSL rate and the contributory charges will be a separate charge on the bill.

Minimum Spend Level \$11.99

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.11 Business Unlimited Long Distance Service****2.11.1 General Description**

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line.

2.11.2 Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex service that include both:

Unlimited local exchange calling, and
Unlimited Zone Usage Message (ZUM), applicable to California only, and
Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local, IntraLATA and ZUM calling for a flat rate monthly price.

2.11.3 Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, public access smart-pay lines, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.11 Business Unlimited Long Distance Service (cont'd)2.11.3 Limitations of Service (cont'd)

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company. This service may only be purchased on up to ten (10) qualifying lines.

Specific call detail information is not available with this flat rated service.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FlatRate Per Minute Plus Business Calling, FlatRate Per Minute Business Calling or Business Voice Data Connection unless the Customer selects another Optional Business Service.

This service may only be used for voice applications and incidental non-broadcast facsimile usage, and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale, autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FlatRate Per Minute Plus Business Calling, FlatRate Per Minute Business Calling or Business Voice Data Connection, as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.11 Business Unlimited Long Distance Service (cont'd)2.11.4 Other Terms and Conditions

Taxes and Fees are in addition to the stated rates.

2.11.5 Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, Internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.***2.12 FlatRate Per Minute Business Calling****2.12.1 General**

The FlatRate Per Minute Business Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

Customers may select a one or three year term commitment in order to obtain lower rates.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FlatRate Per Minute Plus Business Calling calling plan rates as specified in this tariff.

2.12.2 Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

2.12.3 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.12 FlatRate Per Minute Business Calling (cont'd)

2.12.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FlatRate Per Minute Business Calling to either a one or three year term on FlatRate Per Minute Plus Business Calling or Business Voice Data Connection.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.12 FlatRate Per Minute Business Calling (cont'd)

2.12.5 Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Direct dialed calls (including intrastate and interstate calls), operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL unless otherwise excluded in the service description in the applicable Product Guide. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Month to Month	\$10.00
One Year Term	\$5.00
Three Year Term	\$5.00

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.

2.13 FlatRate Per Minute Plus Business Calling

2.13.1 General

The FlatRate Per Minute Plus Business Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

2.13.2 Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

2.13.3 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Operator Assisted	1 minute	1 minute

2.13.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.13 FlatRate Per Minute Plus Business Calling (cont'd)2.13.4 Termination Liability (cont'd)

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FlatRate Per Minute Plus Business Calling to either a one or three year term on FlatRate Per Minute Business Calling or Business Voice Data Connection.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

2.13.5 Minimum Spend Level

When the Customer's billing falls below a \$40.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$40.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls (including intrastate and interstate calls), operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL) unless otherwise excluded in the service description in the applicable Product Guide. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.14 Business Voice Data Connection****2.14.1 General**

The Business Voice Data Connection is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The Business Voice Data Connection Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines.

Customers may select a one or three year term commitment in order to obtain lower rates.

2.14.2 Other Term and Conditions

Taxes and Fees are in addition to the stated rates.

2.14.3 Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates (found in Section 3) are determined according to the Term Commitment and MUG selected by the Customer.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.2.14 Business Voice Data Connection (cont'd)2.14.4 Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount. The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level Supplemental Discount

One Year 25%

Three Year 25%

2.14.5 Supplemental ISDN PRI Discount

Effective February 13, 2009 the Supplemental ISDN PRI Discount is available to new and existing Business Customers who subscribe to Business Voice Data Connection with a one or three year term plan and ISDN PRI Plus 10K, 20K or ISDN PRI Term and Volume from an affiliated local exchange company.

The qualified Customer will receive a 33% discount off of their domestic usage for the duration of their term period for the Business Voice Data Connection. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly credits, forfeits remaining eligibility, including future discounts.

The Supplemental ISDN PRI Discount is only available where the qualifying local service is available and is not valid in conjunction with any other Supplemental Discount.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.14 Business Voice Data Connection (cont'd)2.14.6 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Business Voice Data Connection to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.15 Business Toll Free Service*****2.15.1 General**

Business Toll Free Service provides for the termination of inbound toll free calls to one party exchange access lines or to dedicated access facilities. The Company's Business Toll Free Services for interstate use are sold as an add-on to interstate Business Toll Free Services. When service is used for both interstate and intrastate calling, fixed charges apply only once.

The minimum service period is one month. Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this Product Guide.

2.15.2 Toll Free/Inbound Routing Plan Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Command Routing - Allows activation of alternate routing plans.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

Time of Day - Allows calls to be routed to multiple service groups or locations based on a predefined time-of-day schedule.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.15 Business Toll Free Service* (cont'd)****2.15.3 Description of Features**

ANI Blocking - Allows a Customer to block incoming calls from specific telephone numbers.

Area Code/Exchange Selection - Allows a Customer to block incoming calls from specific areas codes (NPAs) and exchanges (NXXs).

Area Code Selection - Allows a Customer to block incoming calls from specific NPAs.

Extended Coverage - Allows a Customer to originate Toll Free calls from Canada.

Dialed Number Identification Service (DNIS)* - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.

Overflow Service - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.

Real-Time Automatic Number Identification (ANI) - Provides a dedicated access Customer with the toll free caller's telephone number in real-time as the call is delivered.

2.15.4 Toll Free Discounts**Toll Free RespOrg Campaign**

This offer applies to new business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the Toll Free Service to the Company and also sign up for a new Business Calling Plan. 200 toll free minutes will be awarded each month for the first four consecutive months in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment. Minutes will not exceed 800 total minutes and must be used in the month granted and will not carry over from month to month. This offer is only available per account, not per Toll Free number. This offer may not be combined with any other offer.

*This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*

2.15 Business Toll Free Service* (cont'd)

2.15.5 Toll Free Monthly Recurring Charge Waiver

New Business Toll Free Customers will receive a two month waiver of the Monthly Recurring Service Charge beginning with the first full or partial month of service. This may be in the form of a credit or a waiver.

2.15.6 Toll Free Nonrecurring Charge Waiver

New Business Toll Free Customers will receive a \$15.00 credit to apply to the Nonrecurring Service Charge associated with the initiation of Business Toll Free Service. This may be in the form of a credit or a waiver.

* This service is grandfathered and limited to existing customers at their existing locations.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.16 Plan O Service****2.16.1 General**

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed InterLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

2.16.2 Qualifying Local Services

The qualifying local services are optional residential service packages offered by a Frontier local exchange company (in Frontier local exchange company serving areas) or a non-affiliated local exchange company (outside of Frontier local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying local packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

The following optional residential service packages that qualify for Plan O Service – Unlimited are listed below and are further described in the affiliated company's interstate tariffs or price lists. The qualifying service packages are subject to availability and regulatory approval of the corresponding service offering of the affiliate. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.16 Plan O Service (cont'd)****2.16.2 Qualifying Local Services**

Regional Essentials
Regional Value

Plan O Service – Unlimited is also offered to Customers outside of Frontier local exchange company serving areas who subscribe to a residential service package from a local exchange carrier with the same combination of services and features for one monthly charge. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the qualifying local service package

2.16.3 Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carriers qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Talktime 30 - Plan F (30 Minute Allotment) rates unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Talktime 30 - Plan F (30 Minute Allotment) rates as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.
The Customer who subscribes to Plan O Service - Unlimited may select any International Option.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.2.16 Plan O Service (cont'd)2.16.4 Rates and ChargesApplication of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited InterLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls). When Service is used for both interstate and intrastate calling, the MRC applies only once.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.17 Plan N Service - Unlimited****2.17.1 General Description**

Effective 5/17/14, Plan N Service - Unlimited calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package.

This plan is available 24 hours a day, seven days a week for all interexchange direct-dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct-dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

2.17.2 Qualifying Local Service

The qualifying local service is an optional residential service package offered by a Frontier local exchange company (in Frontier local exchange company serving areas) or a non-affiliated local exchange company (outside of Frontier local exchange company serving areas) that provides the Customer with a combination of basic local service, unlimited intraLATA toll service, and a choice of up to three calling features for one monthly charge. Feature selection is subject to availability.

The following optional residential service package that qualifies for Plan N Service – Unlimited is listed below and is further described in the affiliated company's interstate tariffs or price lists. The qualifying service package is subject to availability and regulatory approval of the corresponding service offering of the affiliate.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.17 Plan N Service – Unlimited (cont'd)****2.17.2 Qualifying Local Service (cont'd)**

To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of the subscription that he or she also subscribes to the following service package in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below: Frontier Regional Package Unlimited.

2.17.3 Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carriers qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Talktime 30 - Plan F (30 Minute Allotment) unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Talktime 30 - Plan F (30 Minute Allotment) rates as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists. The Customer who subscribes to Plan N Service - Unlimited may select any International Option.

2.17.4 Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls). When service is used for both interstate and intrastate calling, the MRC applies only once.

SECTION 2 - SERVICE DESCRIPTIONS, Cont'd.**2.18 Plan K Service - Unlimited****2.18.1 General Description**

Effective 5/17/14, Plan K Service - Unlimited calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local service package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one minute increments.

2.18.2 Qualifying Local Service

The qualifying local services are optional residential service packages offered by a Frontier local exchange company (in Frontier local exchange company serving areas) or a non-affiliated local exchange company (outside of Frontier local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. Plan K Service - Unlimited is offered to Customers in the Frontier local exchange company serving areas who also subscribe to one of the qualifying services provided by affiliates of the Company.

Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective packages. The following optional residential service package or billing arrangements that qualify for Plan K-Unlimited Service are listed below and are further described in the affiliated company's intrastate tariffs or price lists. The qualifying service packages and/or billing arrangements are subject to availability: Frontier Regional Package and Frontier Regional Package Extra.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*2.18 Plan K Service – Unlimited (cont'd)2.18.3 Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carriers qualifying service package or whose service is refused, canceled, or discontinued by the Company under this price list or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to Talktime 30 - Plan F (30 Minute Allotment) rates unless the Customer selects another Optional Residential Service.

This Plan is available for Residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Talktime 30 - Plan F (30 Minute Allotment) rates as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

2.18.4 Rates and ChargesApplication of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls). When service is used for both interstate and intrastate calling, the MRC specified only applies once.

SECTION 2 - SERVICE DESCRIPTIONS, *Cont'd.*

2.19 Frontier Residential Unlimited Voice Service

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2.19.1 General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option.

2.19.2 Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

2.19.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

SECTION 3 – RATES AND CHARGES

3.1	<u>Frontier Basic Long Distance Service</u>	
		<u>Rate Per Minute</u>
	Outbound (1+) Intrastate	\$0.40
3.2	<u>Residential Simple Rate Plan</u>	<u>Rate Per Minute</u>
	Outbound (1+) Rate Per Minute	\$0.10
3.3	<u>5 Cents Plan (Plan M)</u>	
	Monthly MRC- per Account	\$8.00 (I)
	Usage Rate – per Minute	\$0.05
3.4	<u>Frontier Single Rate Plan</u>	
	Monthly MRC- per Account	\$8.00 (I)
	Usage Rate – per Minute	\$0.12
3.5	<u>Talktime 30 - Plan F</u>	
	Monthly MRC- per Account	\$8.50 (I)
	Minutes Allotted in Monthly Recurring Charge	.30
	Additional Per minute charge over Allotment	\$0.10
3.6	<u>Business Unlimited Long Distance Service</u>	
	Monthly MRC- per line	\$30.00
	Toll Free – per Minute	\$0.06
3.7	<u>FlatRate Per Minute Business Calling</u>	
	Switched Access Outbound Rates	<u>Rate per Minute</u>
	Month to Month	\$0.064
	One Year Term	\$0.060
	Three Year Term	\$0.055
	Switched Access Inbound (Toll Free) Rates	
	Month to Month	\$0.064
	One Year Term	\$0.060
	Three Year Term	\$0.055

SECTION 3 – RATES AND CHARGES, Cont'd.

3.8 FlatRate Per Minute Plus Business Calling

	<u>Rate per Minute</u>
<u>Switched Access Outbound Rates</u>	
Month to Month	\$0.120
One Year Term	\$0.070
Three Year Term	\$0.060
<u>Switched Access Inbound (Toll Free) Rates</u>	
Month to Month	\$0.120
One Year Term	\$0.070
Three Year Term	\$0.060

3.9 Business Voice Data Connection

<u>Switched Access Monthly Usage Guarantee</u>	<u>Initial Increment</u>	<u>Additional Increment</u>	
\$24.00	1 minute	6 seconds	
\$40.00	1 minute	6 seconds	
\$65.00	1 minute	6 seconds	
\$150.00	30 seconds	6 seconds	
\$300.00	30 seconds	6 seconds	
\$500.00	30 seconds	6 seconds	
\$750.00	30 seconds	6 seconds	
\$1,000.00	30 seconds	6 seconds	
\$1,500.00	30 seconds	6 seconds	
<u>Monthly Usage Guarantee</u>	<u>Month to Month Usage rate – Per min</u>	<u>1 year Term Usage Rate – Per min</u>	<u>3 Year Term Usage Rate – Per min</u>
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

SECTION 3 – RATES AND CHARGES, *Cont'd.*

3.10 Business Toll Free Service

Toll Free Directory Assistance Listing		
Per Toll Free Number, per month	\$10.00	
Charge per Toll Free number per routing plan, per feature node:		
Nonrecurring Charge	\$10.00	
Capped at \$100 per account		
Routing Plan Charges:		
Monthly charge, per Toll Free number		
1-3 Routing Plans	\$0.00	
4-99 Routing Plans, per routing plan	\$10.00	
Toll Free/Enhanced Routing Plan Feature		
Command Routing Feature		
Per Alternative Route Plan Activation :		
Nonrecurring Charge	\$50.00	
Nonrecurring Charges:		
ANI Blocking, per 1,000 ANI's	\$10.00	
Capped at \$100 per account		
Area Code Selection	\$10.00	
Area Code/Exchange Selection	\$10.00	
Per NPA Blocked at exchange level		
Extended coverage	\$0.00	
DNIS Capped at \$100 per account	\$10.00	
Real-Time ANI Capped at \$100 per account	\$10.00	
Monthly Charges, per Toll Free Number	\$10.00	
Overflow Service		
Usage Rates		
Non-Plan Customer Rate	See FlatRate Per Minute Plus Business Calling month to month rates	
Plan Customer Rate	Same as the Customer's presubscribed outbound Calling plan	
Service Charges		
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Toll Free Number	\$17.25	\$15.00

SECTION 3 – RATES AND CHARGES, *Cont'd.*

3.11	<u>Plan O Service- Unlimited</u>	
	Monthly Recurring Charge	\$12.95
3.12	<u>Plan N Service- Unlimited</u>	
	Monthly Recurring Charge	\$16.99
3.13	<u>Plan K Service- Unlimited</u>	
	Monthly Recurring Charge	\$17.04